



Ariadne Reporting Help for download

In case the content of the CHM file is not visible during the open of the file, the "Page is not available" message is displayed.

The reasons can be the following:

- Reason 1: The <WINDOWS>\system32\hhctrl.ocx file cannot be found on its path or it's not registered.

Solution: Run the "regsvr32 hhctrl.ocx" command (without quotes) from the command line.

- Reason 2: The CHM file is located in a folder which name contains a "#" character.

Solution: Remove the "#" character from the name of the folder. (use of the following characters are not recommended: "?", "&", "+".)

- Reason 3: A security patch might block the display of the CHM files.
(<http://support.microsoft.com/?scid=kb%3Bhu%3B902225&x=14&y=11>)

Solution: Click on a CHM file with the mouse's right button, and choose Properties. On the General tab under the Special button click on the Unblock button.

Should you need further information please visit www.ariadnereporting.com and contact us!

